



GLOBAL LAB GROWN DIAMONDS BUSINESS POLICY

VOLUME DISCOUNTS

KIRA follows a Fixed Price Policy

Volume discounts apply on single invoice values as per below slabs:

**APPLICABLE FROM
22nd APRIL, 2026**

INVOICE AMOUNT (IN USD)	DISCOUNT %	ADDITIONAL OPD %*
*0 – 999	0%	0%
1000 – 4,999	0%	+ 4%
5,000 - 9,999	1%	+ 4%
10,000 - 24,999	2%	+ 4%
25,000 – 49,999	3%	+ 4%
50,000 - 99,999	4%	+ 4%
100,000 – 199,999	5%	+ 4%
200,000 – 299,999	6%	+ 4%
300,000 & Above	7%	+ 4%
Advance Payment	Additional 0.50 % Discount *	

- Additional 0.5% discount is applicable on advance payment.
- *Subject to 100% payment being received and reflected in our account prior to shipment.

Online Purchase Discount (OPD)

An additional 4% discount applies to online purchases via <https://diamonds.kiradial.com/KOnline/>:

- Must use the customer's assigned ID directly. Not applicable via assistance of KIRA sales representatives.
- Valid for blind (unseen) diamond purchases made directly via the Kira Inventory Portal / App.

Payment

- Payment Terms - COD
- Payments must be made from the invoiced company account; all bank charges to be borne by the customer.

Shipping & Handling (S&H)

*Fixed handling fee will be charged on invoices under \$999 :

India - USD \$15 , Hong Kong - USD \$20, North America - USD \$35.

From India:

- Free shipping via Malca Amit to Antwerp, Bangkok, Dubai, Hong Kong, Los Angeles, New York, Tokyo for purchases above USD 15,000. (additional Tariffs maybe applicable)
- Purchases below USD 15,000 – S&H, bank, and courier charges borne by customer.
- Other destinations or couriers – extra charges applicable.

From USA:

- Free shipping within USA for purchases above USD 5,000; international above USD 15,000.

For other courier services and destinations, extra charges will be applicable.

Cancellations & Returns

- No cancellations after online confirmation. Goods are non-returnable.

General Terms

- Brokers must handle the full transaction process in brokered deals.
- No brokerage on inventory outside India.
- All transactions are subject to internal verification and compliance.

**Policy is subject to change without Prior Notice; All rights are reserved.*

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